



marrickville social support service

tom foster community care

11-13 Darley Street,
Newtown, NSW 2042
Phone 9335 2153
Email tfadmin@marrickville.nsw.gov.au

funding

The Marrickville Social Support Service is funded under the Home and Community Care (HACC) Program, a joint Commonwealth/State Program administered by the Department of Ageing, Disability and Home Care

please comment

Comments, compliments and complaints can be given to volunteers or staff by calling:

- 9335 2153 English
- 9335 2168 Greek
- 9335 2003 Portuguese
- 9335 2054 Vietnamese
- 9335 2046 Chinese (Mandarin)
- 9335 2222 Chinese (Cantonese)
- 9335 2064 Arabic
- 9335 2012 Italian
- 9335 2012 Spanish
- 9335 2045 Tagalog (Filipino)



providing social opportunities
for members of the community

A Home and Community Care Funded Service

what is the marrickville social support service?

Staff and volunteers provide assistance and support through a range of services and activities including home visiting.

The Marrickville Social Support Service is a partnership between Marrickville Council and the Home and Community Care Program (HACC).

am i eligible for this service?

You are eligible if you are frail aged, have a disability or are a carer. The service is for citizens who live in the Marrickville local government area.

how much does it cost?

Most services are free, however, there is a small contribution for a bus outing.

what does the program offer?

- Visiting on a regular basis, for example to go for a coffee and have a chat.
- Personal shopping assistance, for example clothes.
- Outings - attending a regular bus outing.
- Escorting - assistance with going to appointments.
- Telephoning – making a regular phone call for a friendly chat.
- Help with small tasks around the home.

what are the benefits?

- Be part of your community.
- Enjoy interaction with others.
- Stimulating conversation with people who share common interests and ideas.

how can i apply?

You can phone the Marrickville Social Support Service on (02) 9335 2153 or you can ask someone to apply on your behalf.

The Social Support Program Officer will visit you at home to provide information and find out what you are interested in.

All services are provided by volunteers. Volunteers undergo a Criminal Record Check and reference checks.

you have the right as a client

Tom Foster Community Care operates under a code of conduct to ensure that citizens' rights are protected.

- Be treated with respect and courtesy.
- Have complaints resolved promptly and fairly.
- Have the information you provide to the Centre kept confidential.

other programs

Tom Foster Community Care co-ordinates other programs including:

- Food Services & Meals on Wheels
- Seniors groups
- Bus/Centre Hire

If an interpreter is required, please call the Telephone Interpreter Service (TIS) on 131 450

